

**Minutes of the Blackmore Vale Practice
Patient Participation Group
STEERING COMMITTEE
Held at Sturminster Newton Medical Centre
On Tuesday, 16th January 2018**

In Attendance Ian Gall, Wendy Benton, Alan Harrison, Maurice Perks, Mali Gudgion, Bridget Pyle, Anna Kelly, Katie Felton, Noel Lavery

From the Practice: Jane Dawes

IG opened the meeting with a welcome to everyone.

1. **APOLOGIES:** Barbara Cayley. Keith Stockley, Robert Cobb, Theresa Craven, Keith Harrison

2. **MATTERS ARISING** from previous Minutes:
 - i) Email addresses for wider communication: Nothing to report.
 - ii) Staff pictures and info in Reception: Sturminster and Abbey View now have the secured boards in place with Marnhull and Fontmell Magna to follow soon.
 - iii) Steering Group - Confidentiality Agreement: Most of the Agreements have been signed and passed to Jane Dawes. The rest will be delivered as soon as possible.
 - iv) Voluntary Car Services – Abbey View: Progress ongoing.
 - v) Defibrillator – Fontmell Magna: Nothing to report.
 - vi) Secretary for Shaftesbury and Fontmell Magna PPG: There as been no response so far to the advertising.

3. COMMUNICATION:

Practice Update:

1. Dr Bridson is still on long term sickness absence. Updates will be given when further news is received from him. In the meantime, cover is being provided.
2. A meeting took place with a GP who is interested in joining the practice from August 2018. More information will follow once everything is confirmed.

2.

- Interviews are being held for the replacement Nurse Practitioners on Friday 2nd February 2018 over the lunchtime/early afternoon period. If a member of the PPG Steering Group would like to be involved we can include that in our interview arrangements. NL volunteered, There may be some customer service questions that you might like to think about asking which we could include in our list. We are looking to recruit 2 new Nurse Practitioners.
- The surgery is experiencing very high volumes of patients with Flu like symptoms since the Christmas break. The practice had quite a low uptake for the flu vaccination programme despite extensive advertising and opportunistic vaccinations. There is an excellent article written by Dr Nigel Watson from Wessex LMC explaining why it is so important to have the vaccination if you are in one of the at-risk groups or you are over 65 years of age. This will appear in all local published media and has been posted online too.

Our uptake is currently as follows:

We have 1041 vaccines in stock as of today.

We are able to continue to vaccinate up to the end of March 2018.

Pharmacy stocks are running very low.

The practice has vaccinated 5191 patients.

481 patients have had the vaccine at a local pharmacy.

We have 3346 patients who are eligible but have not take up the offer of a vaccination.

We have sent text messages to 1767 eligible patients to date and will be phoning others who do not accept text messages to see if we can improve uptake.

Uptake for specific groups are as follows:

Respiratory 38.9%

Kidney Disease 50%

Diabetes 52.6%

Immunosuppressed 66%

Neurological Conditions 26.8%

The Practice figures are up from last year, but still relatively low, we are 67th out of 85 practices for our overall flu vaccination rate.

Planning for the 2018 Flu season has begun. There is a new vaccine for the over 65's for the coming year that provides a better response. The SG agreed that promoting the vaccine and the importance of it, would be a priority before the next flu season.

Action ALL

- The Practice said goodbye last month/this month to the following staff:
 - Dr Hilma Starostina
 - Dean Warren Nurse Practitioner

3.

6. The secure boards for displaying doctor's pictures and names have now been installed on the far wall of the reception.

Website:

Maurice Perks reported that the website is good and easy to use. He commented that there was no search facility and it doesn't actually mention that fact that it is a medical centre. The website has been tested on computer, phone and tablet and worked well. It is automatically updated by a computer company. It was suggested that training at The Exchange regarding how to use the Blackmore Vale website and showing how to book appointments online would be useful for the patients. This would be advertised in Unity 7 The Marnhull Messenger

Action – MP / IG

Walking Group:

GPs and nurses are now handing out the walking leaflets and some of the staff are going to be walk leaders. The large pile of leaflets will be removed from the counter, leaving just a few as the idea was for the walks to be referred. There have been two walks, one from Sturminster Newton on Monday 8th January which was well attended and will take place every Monday in the future. There was also another walk from Shaftesbury, which was also very well attended. All the Shaftesbury walkers had heard about the event from a website called "nextdoor.co.uk".

4. **FRIENDS AND FAMILY TEST:** Nothing to report.

5. **PPG CURRENT PROJECTS:**

- i) DNA: MP is waiting for more data.
- ii) Dementia Friendly Surgeries: Nothing to report.
- iii) My Life My Care: This website will be continuing in Bournemouth & Poole, but the information will soon be included in the Dorsetforyou website as part of Adult Social Care. However the information should still be searchable and available.
- iv) Carers' Clinic: This is now ready to go and it will possibly be started in March. Dates will be needed for a half a day each month at Sturminster Newton and half a day in Marnhull the following month. Advertising of this clinic will be essential and carers found to utilise it. If it is not used enough there is a possibility of funding being withdrawn. Carers will be identified by clinicians and referred onward. Sam Leiber-Young would be doing the health check and Debbie and Lynne from Dorset Case Workers providing the social services side. There are still concerns to be finalised, such as room available and health checks etc.

Action MG

4.

6. PLANNING AHEAD:

- Ideal Health Exhibition: This will be fully discussed at the next meeting, but there was the suggestion that Gillingham PPG might also be involved. A venue would need to be found. Gillingham have informally said that they would be willing to be involved.
- Parking: Nothing to report at the moment but it is an ongoing problem. Everything that has been tried has not worked to date. Shaftesbury has the same problem.
- Suggestions from the last Sturminster Newton and Marnhull PPG:
 - i) Focus on teenagers who have missed the meningitis jab.
 - ii) IBS: Difficulties and diet needs and how to live with it.
 - iii) Waiting for the doctor's phone call: It would benefit all if half hour windows were given to patients.

These will be discussed at the next meeting to see if there should be PPG involvement.

7. AOB:

- 1) A new body has been set up, The Community Services Reference Group headed by Dr Simone Yule to look at the issues surround the future provision of health and social care in this area and the future of the Shaftesbury Hospital. This body involves the Dorset Health Care and a member of the County Council and also the Chair of the Gillingham PPG. A meeting will take place on 31st January 2018 at The Exchange from 4 – 6 p.m which will outline the Locality plans, followed by a discussion.
- 2) Electric Cars: This will be looked at in the new financial year.

8. DATE OF 2018 MEETINGS;

DATES OF 2018 MEETINGS:

Tuesday February 6 th	S&FM – PPG	
Tuesday February 20 th	Steering Group	– AVMC
Wednesday March 14 th	SN&M PPG	
Tuesday April 17 th	Steering Group	- SNMC
Wednesday May 16 th	S&FM – PPG	

5.

Tuesday May 22 nd	Steering Group	– AVMC
Wednesday June 27 th	SN&M PPG	
Tuesday July 31 st	Steering Group	– SNMC
Tuesday September 4 th	Steering Group	– AVMC
Wednesday September 26 th	SN&M – PPG	
Wednesday October 17 th	S&FM – PPG	
Tuesday November 6 th	Steering Group	– SNMC
Wednesday December 5 th	SN&M – PPG	